

Sandor Sinka

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TV products tribe tech lead

Summary

Experienced leader with significant TV and residential telco area expertise. Solid technical background in IPTV and OTT technologies combined with systematic problem-solving skills gained on complex technical challenges. Strong focus on people management: ability to lead and continuously develop colleagues with a diverse background and mindset. Strategic thinker who leads businesses and teams via a stable but ambitious vision and clear, transparent communication.

Work experience

Head of TV Services Center

2015 -

Magyar Telekom

Hired to lead the entire TV operation area after the TU transformation (25 colleagues). Major assignment was to form a united and highly collaborative team from diverse subteams and eliminate resistance. My approach was to lead the change in a transparent and direct way to discover and analyze problems and look for solutions together with the team.

Currently the team is responsible for 1.000k TV subscribers' daily operation (maintenance?) and service development.

- Development of the team: problem-solving, adjusting the longer-term strategy to meet the daily targets and objectives
- Coaching the team to build collaboration with other areas of the company
- Integration of new colleagues into the existing team following the further growth by the local development function (Jan 2018)
- Service development: introducing new TV features (4k and Resto rtAnyTirn e pilot)
- Serving the 'gateway function' between NT and other business areas in case of the TV service to meet and fulfill every new business requirement
- Full involvement in the IPTV platform strategy design and build

Head of TV Services Department

2012 - 2015

Magyar Telekom

Responsible for daily TV service operation. Delivering on agreed KPI-s and SLA-s for our partners. Managing the IPTV, Hybrid SAT platforms for 500k subscribers.

- Coordinating the team of 10 colleagues
- Working on IPTV quality improvement project
- Developing the monitoring systems for the IPTV platform
- Participating in Hybrid SAT service introduction

Head of Telecommunication Division

2006 - 2012

RubiCom Zrt.

The company was founded in 2005 to acquire and contract cable television networks. At this time I have built and established the common technical standards for the core and the access networks. I have introduced the internet and telephony service. (26k subscriber)

- Planning and installing the new access networks
- Migration of the acquired networks, and launching the common services
- Development IVR and OpenSource monitoring system
- Leading project teams of 4-20 people

Network system engineering

2003 - 2006

FiberNet Zrt.

The company started the internet and telephony service over the cable television networks. I was responsible to lead the complete technical support division and launched the telephone service. (20k net and phone subscriber in 2006).

- Building a new team for the internet service operation and development (5 colleagues)
- Selecting and testing the new network equipments
- Designing the fault management, defining the escalation levels, help-desk structure
- Introducing the VoIP service for residential subscriber

Telecommunication network planner

2001 - 2003

FiberNet Zrt.

As the network planning was fully outsourced at Fibernet Zrt. my job was to build a designer team. I developed the entire planning division and led 5 employees.

- Planning telecommunication networks
- Cable television, telephony networks, system engineering
- Getting the official permits for the plans
- Developing designer software, based on AutoCAD

Education

ITIL Foundation

2015

HP

CCNA, CCNP

2006

Cisco

MSC Electrical Engineer

1996 - 2001

Budapest University of Technology and Economics

Languages

Native hungarian

Fluent english